BLOSSOM
pole dance studio

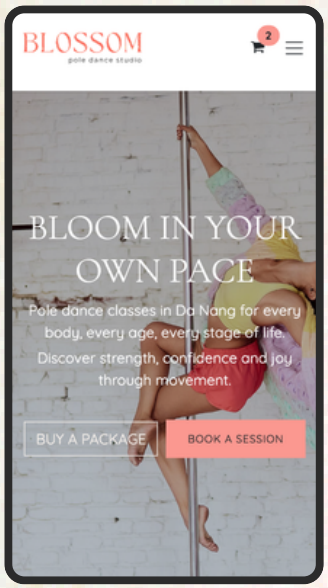
A STEP-BY-STEP GUIDE

BOOKING CLASS ON OUR WEBSITE



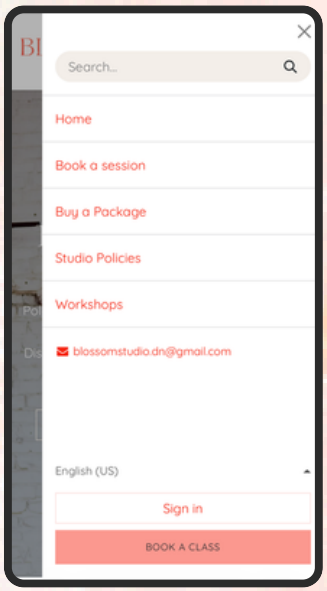
CREATE AN ACCOUNT

CREATE AN ACCOUNT FIRST SO YOU CAN PURCHASE PACKAGES, BOOK CLASSES, AND MANAGE YOUR BOOKINGS IN ONE PLACE.

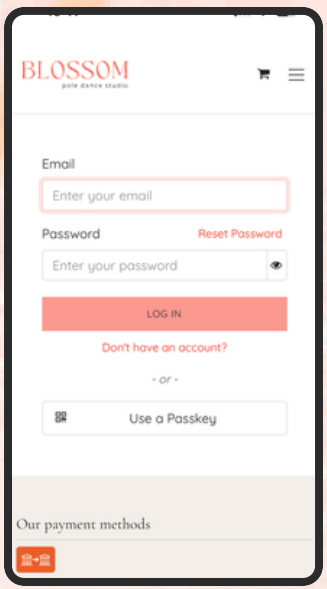


1 . OPEN THE MENU

Tap the ≡ menu icon in the top-right corner.

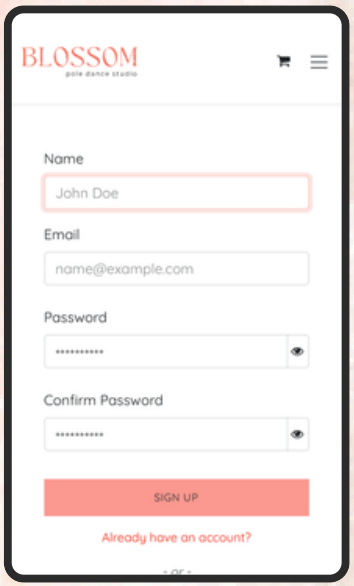


2 . SELECT 'SIGN IN'



3 . CREATE AN ACCOUNT

Tap "**Don't have an account?**"



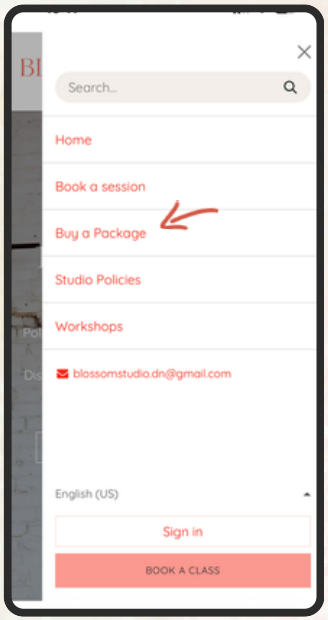
Enter your:

- Name
- Email
- Password

Then tap "**SIGN UP**"

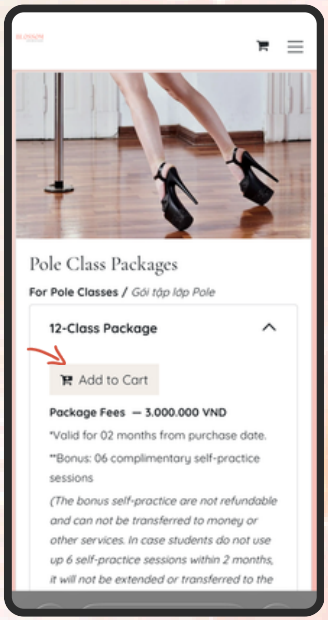
ONCE YOUR ACCOUNT IS CREATED,
STAY SIGNED IN WHENEVER YOU PURCHASE A PACKAGE OR BOOK A CLASS.
IF YOU DON'T REMEMBER YOUR PASSWORD, DM US TO GET REINVITED!

BUY A CLASS PACKAGE (1)



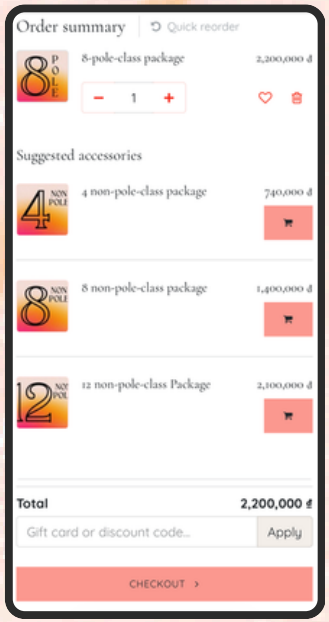
1 . BUY A PACKAGE

Open the menu and select "**Buy a Package**."



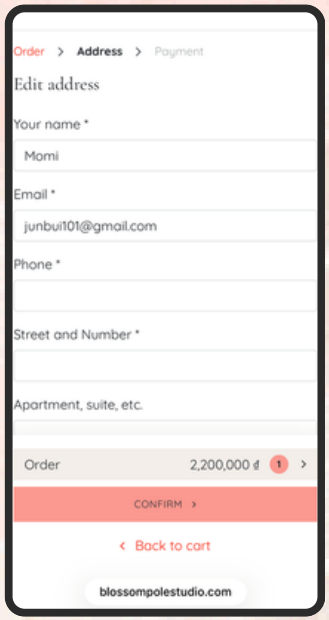
2 . CHOOSE YOUR PACKAGE

Read the package details carefully before choosing, then tap: "**ADD TO CART**"



3 . REVIEW YOUR CART

Add or remove package if needed.
When you're ready, tap: **"CHECKOUT"**



4 . ENTER YOUR BILLING DETAILS

If this is your first purchase, enter your billing info.
Then tap: "**CONFIRM**"

A PACKAGE GIVES YOU CLASS CREDITS. IT DOES NOT RESERVE A CLASS FOR YOU.
After purchasing your package, continue to **BOOK A CLASS** to choose the class, date, and time you want to attend.

BUY A CLASS PACKAGE (2)

5 . MAKE YOUR PAYMENT

Follow the bank transfer instructions shown on the website.

Important:
(1) Please include your order number in the transfer description/reference.

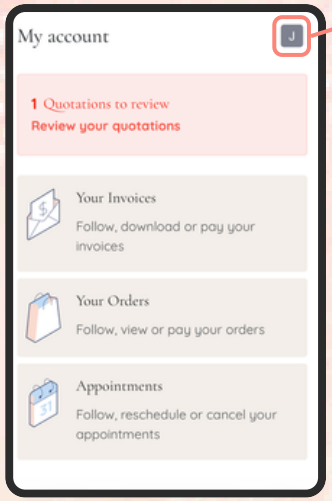
(2) After making the transfer, DM Blossom Studio with your payment receipt and order number so we can verify your payment.

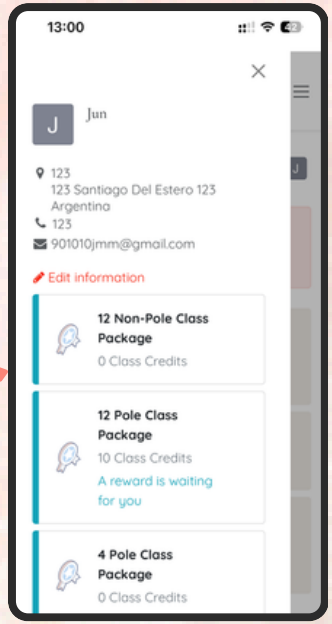


Blossom Pole Dance Studio 🇻🇳
IG: blossomstudio.dn

6 . WAIT FOR CONFIRMATION

Once your payment has been verified, your package/class credits will appear in:
MY ACCOUNT
→ YOUR ORDERS / APPOINTMENTS



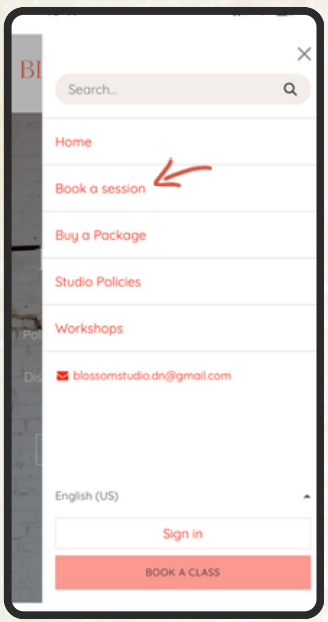


Next:
→ BOOK YOUR CLASS

A PACKAGE GIVES YOU CLASS CREDITS. IT DOES NOT RESERVE A CLASS FOR YOU.
After purchasing your package, continue to **BOOK A CLASS** to choose the class, date, and time you want to attend.

BOOK A CLASS (1)

ALREADY HAVE A PACKAGE OR CLASS CREDITS?
NOW YOU CAN USE THEM TO RESERVE THE CLASS YOU WANT TO ATTEND.



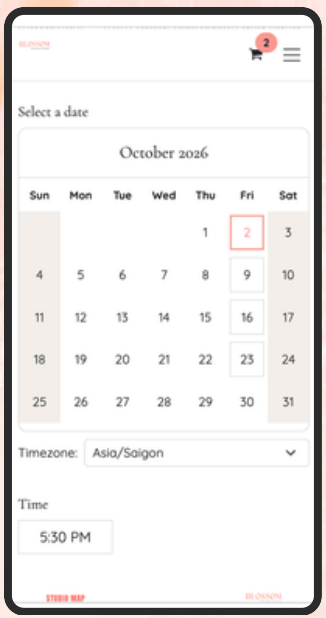
1 . GO TO "BOOK A SESSION"

Open the menu and select:
"**Book a session**"



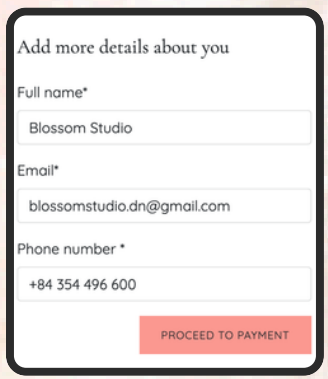
2 . CHOOSE YOUR CLASS

Find the class you would like to attend.
Then tap:"**BOOK NOW**"



3 . SELECT DATE & TIME

Choose an available date and time.

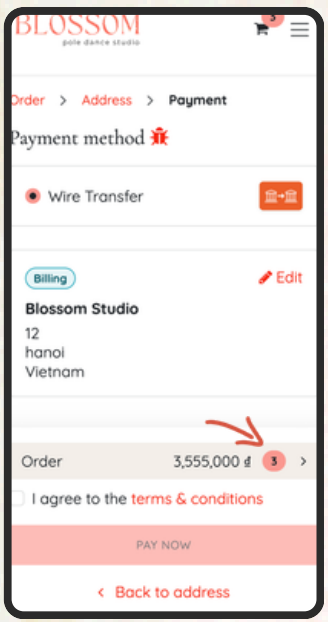


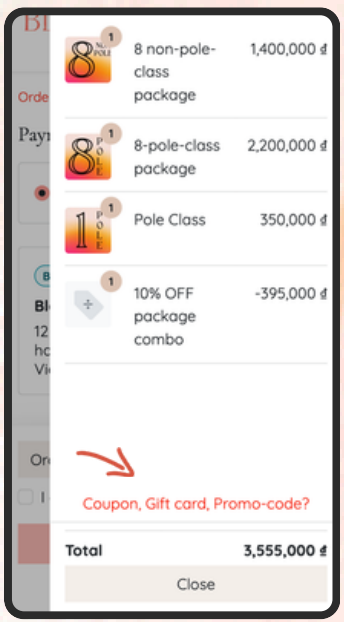
Then tap:
"**PROCEED TO PAYMENT**"

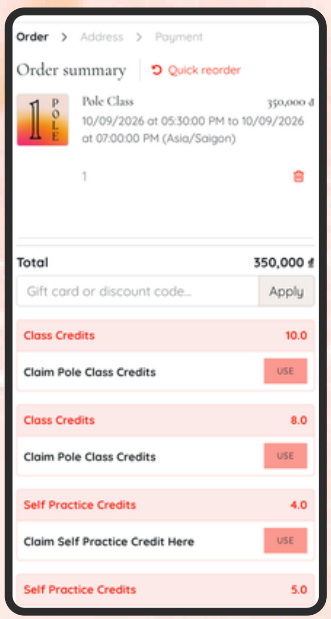
BOOK A CLASS (2)

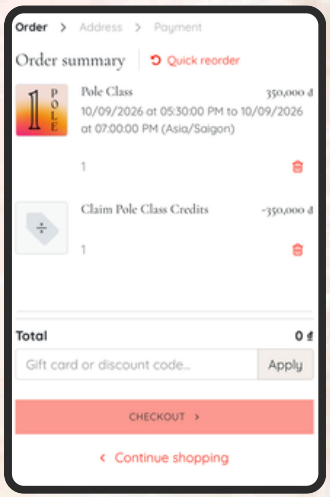
USE YOUR PACKAGE / CLASS CREDIT

THIS IS THE MOST IMPORTANT STEP IF YOU HAVE ALREADY PURCHASED A PACKAGE.









4. REVIEW YOUR ORDER & FIND YOUR CLASS CREDITS

To use class credit, open your **Order Summary**.

Select:
"Coupon, Gift Card, Promo Code?"
Your available class credits will appear.

5 . APPLY YOUR CLASS CREDIT

Find the credit that matches your class and tap: "**USE**"
The class credit will be applied to your booking.

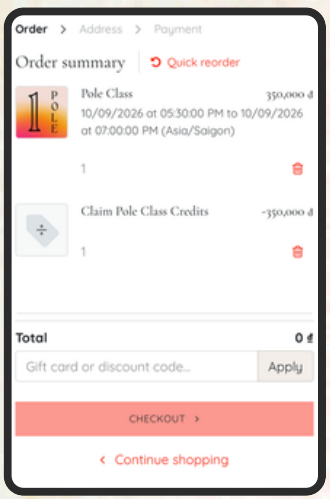
Your total should change from the class price to:
0 VND

If your package covers this class and the total does not change to 0 VND, do not make another payment. Please contact Blossom Studio for help.

BOOK A CLASS (3)

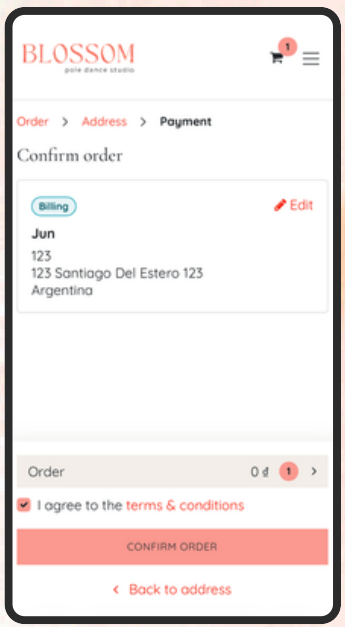
USE YOUR PACKAGE / CLASS CREDIT

THIS IS THE MOST IMPORTANT STEP IF YOU HAVE ALREADY PURCHASED A PACKAGE.



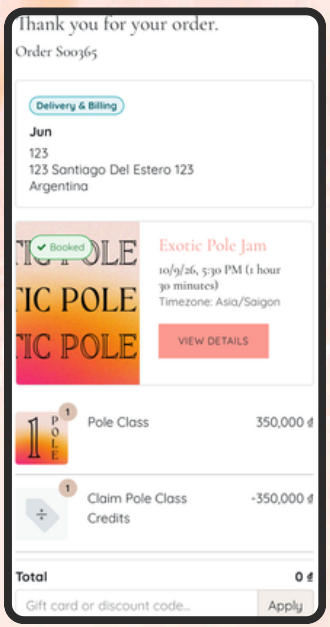
6. CHECK OUT

Once your class credit has been applied, tap: "**CHECKOUT**"



7. CONFIRM YOUR BOOKING

Tick:
"**I agree to the Terms & Conditions**."
Then tap:
"**CONFIRM ORDER**"



BOOKING COMPLETE ✓

You will receive a booking confirmation email.
You can also view your upcoming classes anytime under:
MY ACCOUNT → APPOINTMENTS

BOOKING A DROP-IN CLASS?

You **do not need to purchase a package first.**
Simply follow:
BOOK A SESSION
→ CHOOSE CLASS
→ CHOOSE DATE & TIME
→ PROCEED TO PAYMENT
Complete the payment shown at checkout and send us your payment receipt to get your booking verified.

IMPORTANT TO KNOW

(1) Buying a package and booking a class are TWO separate steps.
PACKAGE = your class credits
BOOKING = your reserved spot in a specific class

(2) Having an active package does **not** automatically reserve your place in any class.

(3) Please make sure you receive a booking confirmation before attending.

(4) If you forget your log in password, DM us to get re-invited link to the website.

IF YOU WANT BOOK A CLASS WITHIN A PACKAGE

BUY PACKAGE
↓
Receive class credits
↓
BOOK A SESSION
↓
Choose class + date + time
↓
USE CLASS CREDIT
↓
CONFIRM BOOKING ✓

IF YOU ONLY WANT ONE DROP-IN CLASS

BOOK A SESSION
↓
Choose class + date + time
↓
Pay for the class
↓
CONFIRM BOOKING ✓

NEED HELP?

Something doesn't look right?
Please don't purchase or pay twice.
Send us a screenshot via Instagram DM
and we'll be happy to help.
@blossomstudio.dn
blossompolestudio.com